

#### **Aktia in numbers**

Aktia is a local Finnish bank serving private customers, small and middle sized corporates and institutional investors. Aktia's share (AKTIA) is listed on the list of Nasdaq Helsinki Ltd.

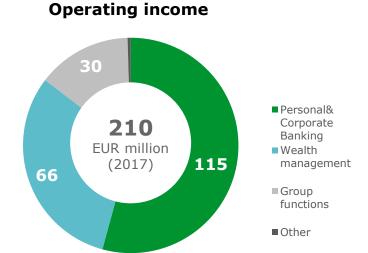
350,000 private customers

32 branches

30,000 corporate and institutional customers

40 % of Aktia customers have a personal financial advisor

796
full-time employees, 31.3.2018





# A good market position with room to grow

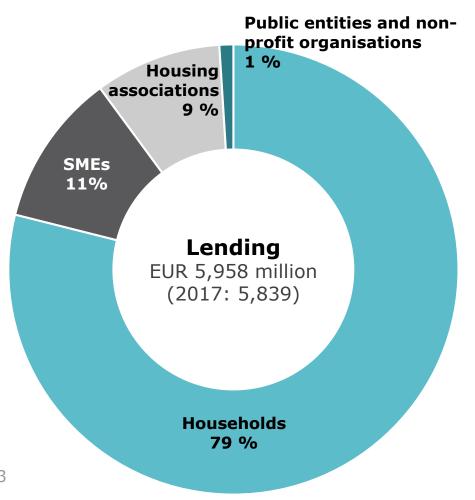
The Finnish market size

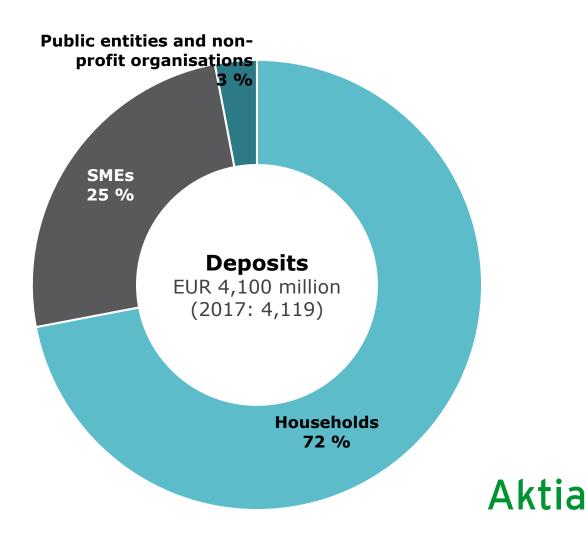
Aktia's market position

Loans	<b>215</b> bn euro	Aktia No. 5
Deposits	<b>145</b> bn euro	Aktia No. 5
Consumer credit	16 bn euro	Aktia No. 6
Funds	<b>100</b> bn euro	Aktia No. 6
Life insurance	2 bn euro	Aktia No. 6-7

#### Structure of lending and deposits 30.6.2018:

## Finnish households a key business driver





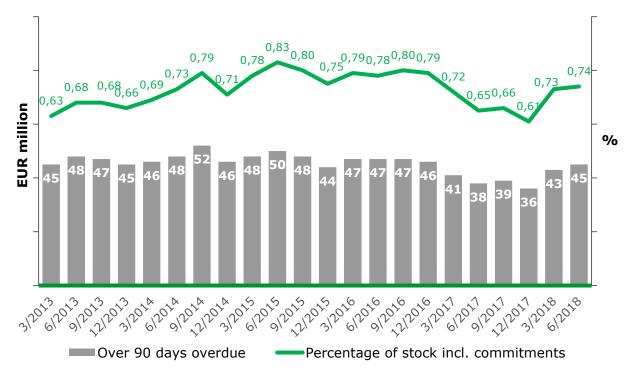
#### Stable long-term trend in non-performing loans:

## Prudent and low-risk lending policy

# Aktia Bank operates under strict origination criteria:

- Identification of the customer mandatory
- Responsible lending: customer ability to pay stress tested
- Credit personnel internally educated and examined
- Rating and behavior based credit risk valuation
- · Collateral only in Finland

#### Non-performing loans more than 90 days overdue





#### Key trends:

## Banking – an industry in fundamental change

Low interest rate environment

Industry boundaries and constraints are dissolving

Competition is intensifying

Regulation is increasing

The speed is picking up



#### Aktia's strategy as of October 2017:

### Focus on wealth management and financing

# Increase and safeguard our customers' wealth

We provide tailored investment solutions and financing in a user friendly and sustainable way.

# Develop our service model

We strengthen our specialist organisation and offer our customers advanced services and individual solutions.

# Make use of digitalisation

We invest in flexible digital concepts and user interfaces.



## Aktia's offering by customer groups













70 % of Finns would prefer Financial Advisory

40%
of Aktia's customers
have a personal
financial advisor – the
highest proportion in
Finland

Offering:
Digital Services
and Sales

Offering:
Personal Advisory
Digital Services
Call Center personal services



## Financial objectives 2018–2022

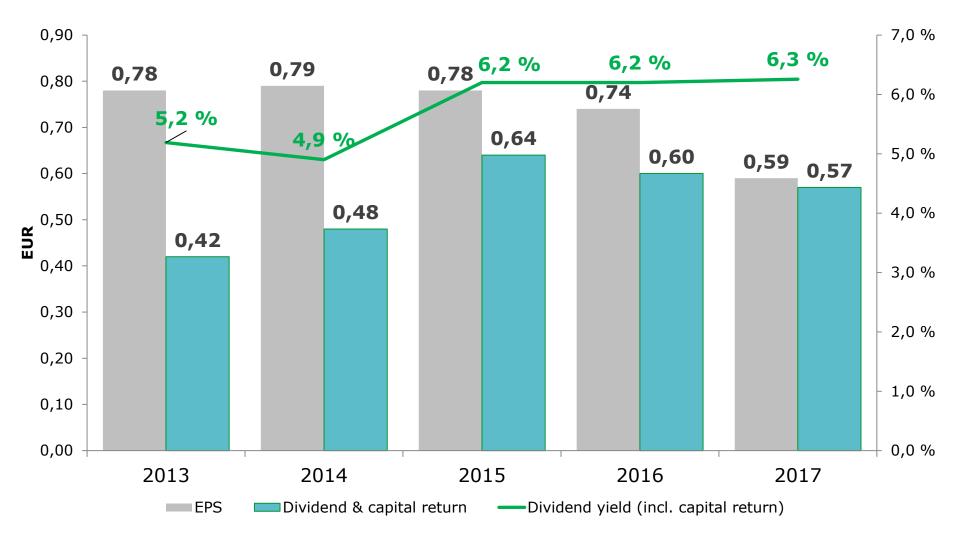
Comparable operating profit c. EUR 80 million

Comparable cost-to-income ratio 0.61

Return on Equity 9.7 %

Common Equity Tier 1 capital ratio, CET1
1.5-3 % units over regulatory requirements

## Dividend and dividend yield history



**Dividend policy:**Dividend payout 60-80 % of
profit for the
period after
taxes



# January to June 2018:

- Strategy implementation leads to results, comparable operating profit increased.
- The transformation is proceeding well.

#### January–June 2018:

# Higher net commission income and lower costs contributed to improved profitability

EUR million	2Q2018	2Q2017	Δ, %
Total operating income	55.8	54.2	3 %
Net interest income	23.5	22.9	3 %
Net commission income	26.2	24.6	7 %
Net income from life insurance	5.0	5.8	-14 %
Other income	1.1	1.0	13 %
Total operating expenses	-38.3	-39.7	-4 %
Operating profit	18.2	14.4	26 %
Comparable operating profit*	18.5	16.9	10 %
Earnings per share (EPS)	0.21	0.16	32 %
Return on Equity (ROE), %	10.1	7.4	37 %
Cost-to-income ratio (comparable)	0.68	0.69	-1 %
Common Equity Tier 1 capital ratio	16.3	18.0	-10 %

1-6/ 2018	1-6/ 2017	Δ, %
107.0	107.3	0 %
44.2	46.2	-4 %
50.1	45.7	9 %
10.8	12.8	-16 %
2.0	2.6	-23 %
-71.8	-77.0	-7 %
35.9	30.8	16 %
36.6	32.8	11 %
0.43	0.36	21 %
10.2	8.2	25 %
0.66	0.70	-5 %
16.3	18.0	-10 %



#### January-June 2018:

## Transformation proceeding well

New core banking system enables new services and better financial management and reporting. Increased net commission income and cost savings support result performance. New products, customer concepts and digitalisation initiatives are introduced. New CEO appointed 6 August 2018.

- Combination of R and A shares.
- New segment reporting.
- Share savings plan for employees.
- Issue of 5 year EUR 500 million covered bond at good terms.
- Upgraded credit rating by Moody's.
- Decreased holdings in Aktias' Real Estate Agent business\*
- Insurance agency for Folksam Non-Life Insurance ended\*

#### Make use of digitalisation

- Automated balance certificates and robotised customer enquiries.
- Electronic signatures.
- Loan application through new channels.
- Automated authority queries and credit decisions.
- A new CRM implemented.
- Launches during autumn 2018:
  - New digital marketing platform, Wealth Path (robotised advisory platform); Aktia's code app; Aktia's mutual funds and consumer credits through new web portals.



<sup>\*</sup>After the end of the reporting period.

#### January-June 2018:

# Transformation proceeding well (cont.)

#### **Personal & Corporate Banking**

- New customer concepts and relationship models introduced.
- Continued development of the product offering.
- Successful launch of a new loan corridor product.
- Demand for mortgage loans remain high.

#### **Wealth Management**

- Good sales and record high level of mutual fund capital.
- Morningstar: Best fixed income house in Finland.
- The cooperation with Universal Investment in Europe proceeds well.
- KANTAR SIFO Prospera: Aktia's institutional asset management on third place in "External Asset Management Finland 2018"



#### Capital adequacy:

## **CET1** on a good level

- Aktia's Common Equity Tier 1 (CET1) Capital is at a good level at 16.3 % (18.0 % on 31 December 2017)
- Aktia's Common Equity Tier 1 Capital decreased due to:
  - The introduction of the risk weight floor of 15% for housing loans increased risk-weighted commitments by EUR 168 million.
  - Corporate lending also increased the risk-weighted commitments.

Change in CET1%	
CET1 % 31 December 2017	18.0%
Introduction of the risk weight floor	-1.3 percentage points
Other increase in risk- weighted commitments	-0.5 percentage points
Increase in CET1 capital base	+0.1 percentage points
CET1 % 30 June 2018	16.3%



## Outlook for 2018 (unchanged)

- The continued low interest rate environment and decreased income from previously unwound interest-rate hedges (2012) will have a negative impact on the total net interest income for 2018.
- Commission income is expected to increase in 2018. Furthermore, the cost savings measures taken in 2017 are expected to affect profitability in a more favourable way than previously estimated.
- Impairments of credits are expected to remain low in 2018.

The comparable operating profit for 2018 is expected to be somewhat higher than the comparable operating profit for 2017.



Strategic focus on wealth management and financing:

# Awarded Wealth Management





#### TNS Sifo Prospera

#### Award winning wealth management:

## **Growing Asset Management**

INSTITUTIONAL CLIENTS AUM

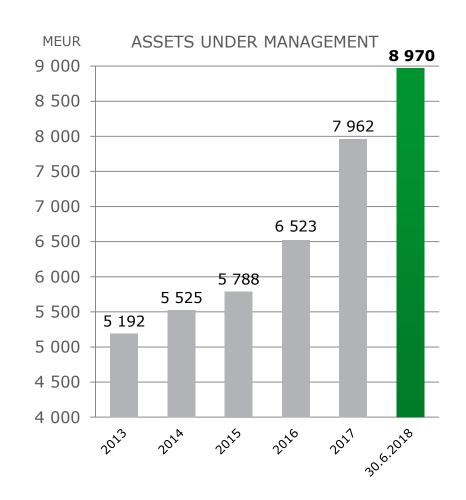
5.6

EUR billion

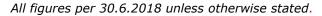
EMERGING MARKETS SHARE

2.3

**EUR** billion



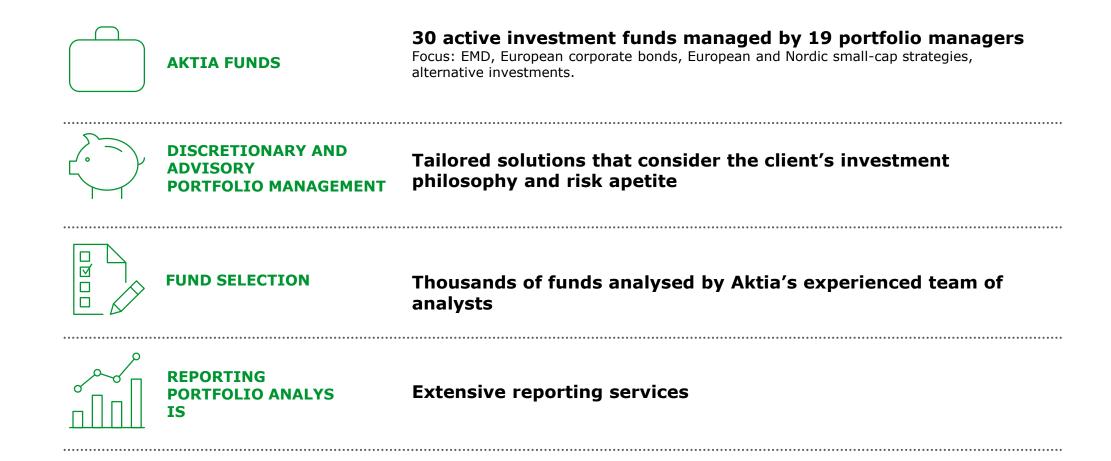
- EMD funds: The institutional customer base becoming increasingly international.
- Equity funds: New products and broader institutional customer base
- New alternative investment products
- First real estate fund expected to launch during H2 2018





#### Tailored solutions that meet customer needs:

## **Asset management offering of Aktia**





#### Internationalisation:

### Aktia Asset Management in co-operation with Universal-Investment GmbH

# **Co-operation with Universal- Investment (UI) started in 2017**

 Largest independent investment service provider in German speaking Europe (AUM 340 bn euro)

#### **UI-Aktia EM Frontier Bond+**

- Launched 16 November 2017
  - LUX AUM 155 mn euro (30.8.2018)

#### **UI-Aktia EM Local Currency Bond+**

- Launched 5 March 2018
  - LUX AUM 523 mn euro (30.8.2018)

678 mn euro

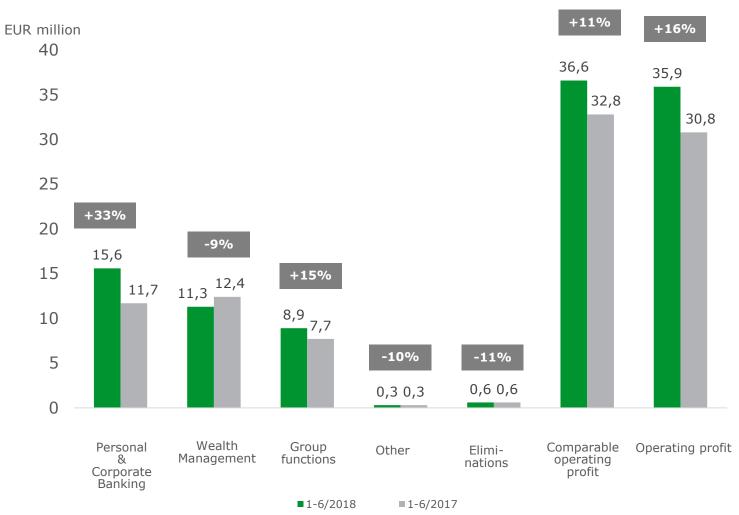
Aktia funds managed by UI:



# Appendix

Comparable operating profit by segment 1-6/2018:

# A strong result despite lower net income from life insurance in Wealth Management

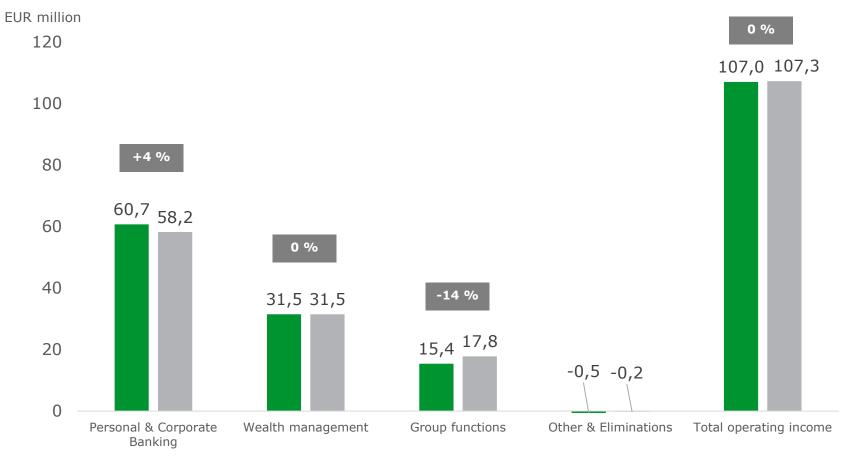


Net income from life insurance in Wealth Management decreased by 20 % to EUR 9 million due to unrealised value changes in the investment portfolio (IFRS 9)



#### Operating income by segment 1-6/2018:

# New customer concepts and product offering supported growth in Personal & Corporate Banking

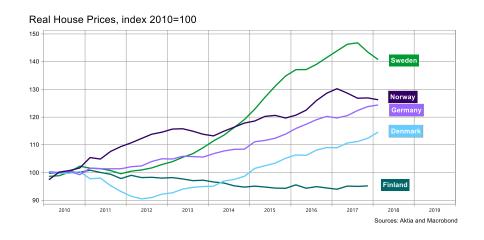


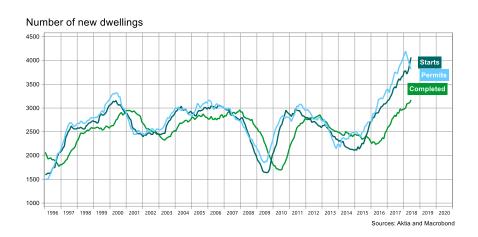
- Net commission income increased in P & C
   Banking and Wealth
   Management
- Net interest income decreased in all three segments



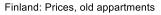
## Finnish housing market

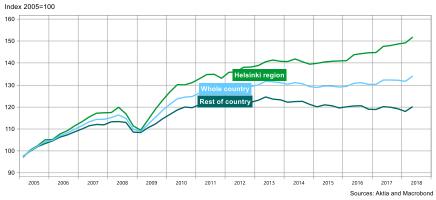
#### **Solid and stable market**













# Aktia – a local Finnish bank in transformation

